

APPENDIX C

Contractors Performance in Delivering 2023/24 Winter Service

Contract Performance Indicator – KPI 2.8 - the percentage of gritting routes (Primary Treatment Network) completed within the specified time (within 3 hours).

Month	Number of Routes Treated (Precautionary treatment only)	Number of Routes Completed within 3 hours	Percentage of routes completed within 3 hours
November 2023	63	63	100%
December 2023	45	44	97.7%
January 2024	144	139	96.5%
February 2024	36	36	100%
March 2024	27	27	100%
April 2024	0	0	n/a
Totals	315	309	98%

Note: Winter season not extended in 2023/24.